PARK HYATT TORONTO®

Park Hyatt Toronto 4 Avenue Road Toronto Ontario Canada M5R 2E8

Telephone: 416-925-1234 Facsimile: 416-324-1575

April 25, 2008

To Whom It May Concern:

Park Hyatt Toronto has been using SPA2U services for the past five years. We hear nothing but great comments from our guests concerning her services. Often times we hear that she gave them the best massage they have ever had.

Leah is incredibly accommodating – always available last minute. It is a great pleasure to have her work with us and we are 100% confident that our guests are in good hands with her.

I am confident that we will continue our wonderful working relationship with her for many years to come!

Sincerely,

Hanna-Leena Sorri Guest Services Manager